

Dear Patients.

As you may have heard, Governor Andy Beshear has granted certain healthcare providers and facilities the permission to reopen under the Phase I reopening guidelines. **We are pleased to announce that Lexington Clinic has reopened its diagnostic radiology and laboratory services as of April 27, 2020.** Kindly note that schedule may vary for different locations and modalities. For information, please call 859-258-4000.

The health and safety of our patients and staff is of the utmost importance to us. Hence, as we reopen, our processes and procedures will change in ways designed to protect the health and well-being of all. In addition to following all guidelines set forth by the CDC, the State of KY and the KMA, we will be implementing additional protocols to further protect everyone who comes through our doors.

Some of these protocols are:

- If you are not feeling well or have symptoms similar to the flu on the day of your appointment, we expect you to PLEASE STAY HOME and consult with your physician.
- We will be screening all patients (and staff) for an elevated temperature on their arrival. Anyone with an elevated temperature will be asked to leave.
- Appointments will be spaced to avoid crowds in our waiting areas.
- We ask that each visitor to our office also wear a mask and be fully mindful of the need for proper hygiene.
- We ask that the patient scheduled for an appointment come alone. If not, no more than one other adult can accompany the patient. Children under the age of 18, who are not scheduled for an appointment, are not permitted in the waiting areas.

If you have any questions, please call us at 1-859-258-4362. We have staff available to answer your questions and we will return any messages you leave for us.

Thank you for trusting us to do all we can at this time of uncertainty and concern, and for allowing us to take care of your healthcare needs. We look forward to seeing you at your next visit.

Thank you.

Lexington Clinic