



Dear Patients, Staff and Friends of Lexington Clinic,

As the COVID-19 pandemic continues to surge in Kentucky, the health and safety of our patients, staff and community remain our top priority. Since March, we have been working closely with federal, state and local health agencies, as we continuously evaluate how to provide the best care to our patients in the safest environments possible during the ongoing pandemic.

Some of the active measures implemented across all Lexington Clinic facilities include:

- Pre-screening questions for patients upon arrival to identify potential COVID-19 cases and manage their care.
- Introduction of non-traditional waiting areas for patients to avoid unnecessary exposure.
- Implementing temperature checks before admittance in any facility, for patients and staff.
- Requiring face masks to be worn at all times by patients and staff.
- Restricting traffic in all patient areas.
- Reinforcing the 6 feet social distancing rule at all times across Lexington Clinic facilities.
- Comprehensive in-house cleaning and sanitization processes, with EPA approved disinfectant products.
- Ensuring an appropriate supply and usage of Personal Protective Equipment (PPE).
- Launching the Telehealth program for contact-free virtual visits with the providers.
- Offering drive-up COVID-19 testing.
- Introducing drive-through laboratory services.

Throughout the pandemic, our facilities have remained open and safe for the care of our patients and community, and we have also gained significant knowledge on how to care for our patients with COVID-19.

As we continue to adapt to the changing clinical and scientific guidance to meet the needs of our patients and caregivers, we strongly urge you to practice safety measures at home and when you're out, to help prevent the spread of COVID-19. Wash your hands with soap and water frequently and cover your nose and mouth with a tissue or your elbow if you sneeze or cough. In addition, maintain social distancing and wear your mask. Also avoid all contact with large crowds and confined gatherings of people. We all must work together as we work to fight against this pandemic crisis.

For the most current updates, tip and guides on how to deal with COVID-19, please visit our website at Lexingtonclinic.com. We also welcome you to engage with us through our website, social media channels and the patient portal.

Thank you for trusting us with your care during these challenging times.

Sincerely,

A handwritten signature in black ink, appearing to read 'Andrew H. Henderson' followed by a stylized flourish.

Andrew H. Henderson, MD, CEO
Lexington Clinic